

Welcome to the Bonell Non-Congregate Shelter



Facts about the Bonell Non-Congregate Shelter

- Since opening in November 2020, we have served 104 guests
- 27 guests have transitioned to housing, we have 6 in the works of being connected to housing opportunities this month and 2 going to housing within the month.
- To date we have 34 guests.
- We have 1 director, 3 housing navigators, 6 front desk staff, and 24/7 security. The navigators fill the role of front desk when needed. Familiar faces help build relationships with the guests.





Upon entering Bonell there is double doors for security for staff and guests. Upon entering the lobby security and front desk staff will greet you!

Having 24/7 staff is critical here at the shelter because some of our guests don't have a routine sleep schedule. Sometimes waking up at 4am means they want to talk about what's on their mind at 4am. By having someone on site they're familiar with we've noticed helps guests work towards housing, or overcoming barriers that they have towards housing.

The theme of the entry way lobby changes for each season and holidays. This helps guests build a sense of community.





Here is an example of what one of the guests bedrooms looked like.

One guest used her living room as a TV room and the bedroom to sleep in.





This is the community room. Guests like to utilize the TV, have family style dinners, play games and read the paper here.

A guests kitchen. Each kitchen comes with a mini fridge and microwave. We provide weekly meals, there is a snack table in the front room and we do weekly room checks to ensure they're keeping clean and safety of guests.



Guests at the shelter work with staff to create a sense of community. Within the community and building trust we've added foliage. Guests have used their creative side to repot the plants and to help them grow. This creativity also shows how the guests have grown since being at Bonell.



